

2022-2023 Season

Cancellation and Refund Policy

Program Cancellation:

Refunds will be issued if we cancel the program before commencement (including the ice fee and SC Membership fee) or if we cancel the program while in progress due to unforeseen circumstances (We will not refund the SC Membership fee).

Refund request for the <u>rest of the session</u> due to Injury or Illness that would prevent the skater from returning:

We will only consider this refund for a medical reason accompanied by a doctor's note. Please note that your refund will be for the rest of the cost of the session. You must request within 30 days of injury or illness.

Refund request for the rest of the session due to unforeseen circumstances:

We will give an account credit for future missed sessions. You must request within 30 days of absence. **Refund request for missed classes:**

We will not give refunds for any missed classes.

The Skate Canada Membership Fee of \$44 is non-refundable and non-transferable once the program has started.

Please allow four weeks for receipt of all eligible refunds.